

QUALITY POLICY

HEXUM Földgáz Company Limited by Shares performs its activities of "Strategic and commercial natural gas storage activities, natural gas production activities and management and supervision of crude oil production in accordance with the requirements of the MSZ EN ISO 9001: 2015 standard, taking into account the needs of customers and stakeholders.

The implemented, maintained and continuously developed Integrated Management System ensures that the defined and expected requirements are met.

Through the use of the Integrated Management System we ensure the following:

- natural gas storage operations, high quality management and supervision of crude oil and natural gas production, continuous development of the effectiveness of our activities and management system;
- the reliable and high level provision of strategic and commercial storage operations and related processes;
- the application of a process-focused approach, thereby ensuring consistency of our management, business and support processes with our plans, strategy and challenges in the competitive market, thus laying the foundation for the goals we have set;
- the Quality Policy is consistent with the MEB Policy, the Environmental Policy and the Energy Policy.

The Management in order to maintain continuous compliance with the requirements of ISO 9001:2015:

- assumes accountability for the effectiveness of the quality management system;
- ensures and sets quality objectives for the quality management system, within the framework of the Quality Policy,
- ensures that the requirements of the quality management system are implemented in the organisation's business processes;
- promotes the application of a process-focused approach and risk-based mindset;
- ensures the availability of the resources required for the quality management system;
- ensures the communication of the importance of effective quality management and compliance with the requirements of the quality management system;
- ensures that the quality management system delivers its intended results;
- involves, manages and supports employees in contributing to the effectiveness of the quality management system;
- promotes development;
- supports employees in key management positions to demonstrate their leadership roles in their areas of responsibility.

Our managers and employees are committed to maintaining and continuously developing the Integrated Management System. We have made the regular review of the Integrated Management System part of our working and management culture. As part of this process, we are focusing on improving the quality of storage services and hydrocarbon production, increasing customer satisfaction and enhancing safety, while also continuously improving our efficiency.

We involve our employees and subcontractors in the definition of quality objectives, and we define our processes with the agreement and active participation of all stakeholders. The agreed set of requirements provides an optimal basis for working in a practical and environmentally sound way.

Budapest, 26.03.2021.

Dr. Berze György
CEO